











### **Objectives**

Discover how a modern Microsoft platform can help organisations thrive in a changing workplace. Today we will look at how this platform can be used to enhance employee wellbeing, engagement, learning, and knowledge discovery.





#### What is Microsoft Viva?

- Microsoft Viva is not a single product: It's a new employee experience platform (EXP) built on Microsoft 365 designed for the modern workplace, built to improve remote work.
- Microsoft Viva integrates with several Microsoft 365 products –
  - SharePoint
  - Yammer
  - Microsoft Teams

According to the **Head of Microsoft 365, Jared Spataro**, Viva responds to the idea that we should stop thinking about work as a "place" and start looking at ways to "harness human ingenuity" and connect employees in a changing world.





#### What is an Employee Experience Platform (EXP)

A system of experiences that help organizations create a thriving culture with engaged employees and inspiring leaders

#### Communications

Announcements, News, Events

#### **Growth & Development**

Learning & Coaching Recruiting, On-boarding & Career Talent & Performance Development



Physical, Mental, Emotional, Financial



#### Communities

Diversity & Inclusion Interest groups Team cohesion



#### Employee Portals and Apps Workplace Services (pay, benefits, IT, legal, compliance)

#### Insights

Analytics, Nudges, Surveys Feedback, Sentiment

Company Resources

#### Knowledge

**Employee** 

People & Experts Documents & Content Projects









#### Four main elements

- Viva Connections
- Viva Insights
- Viva Topics
- Viva Learning





#### **Microsoft Viva Connections**

Stay engaged and informed.

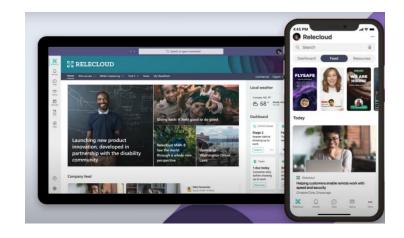






#### What is Viva Connections?

- It's a digital workspace that amplifies culture and communications
- Single-entry point for employee engagement and internal communications. You can think of it as a gateway to your digital workplace.
- Built on SharePoint and Yammer (Intranet) and accessed via Microsoft Teams













# Why Microsoft Viva Connections?

60%

Nearly 60% of people say they feel less connected to their team after shifting to remote work.

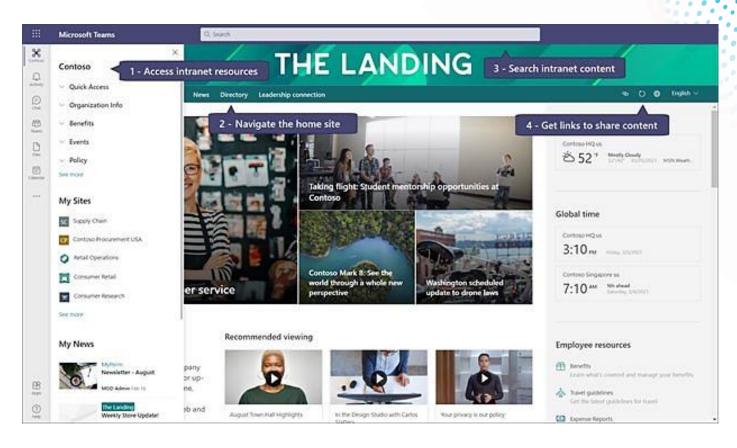
Source: Microsoft Work Trend Index, 2020.

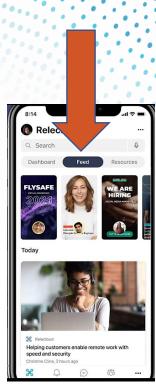
Microsoft Viva can help organisations stay engaged and informed, giving everyone access to the tools they need.





# Viva Connections and Microsoft Teams











# **Microsoft Viva Insights**

Balance productivity and wellbeing.







## What is Microsoft Viva Insights?

- Its a system that uses employee engagement
  Microsoft 365 data (emails, meetings, calls, and chats) as well as artificial intelligence to
  - Help individuals with better working habits
  - Protect <u>focus time</u> in the day
  - Suggest <u>tasks</u> and meetings based on your interactions
  - Making time for regular breaks
- Viva Insights focuses on creating balance at work, driving engagement and supporting wellbeing.







## Why Microsoft Viva Insights?

- The pace of work continues to accelerate
- Preventing burnout and enhancing wellbeing are critical
- Microsoft Viva Insights helps people and business thrive with data-driven insights and recommendations to improve productivity and wellbeing.

**70%** 

Nearly 70% of employees reported higher stress levels and over 40% are experiencing decreased mental health.

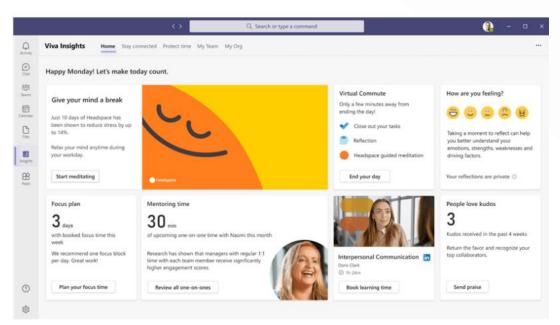
Source: Qualtrics study on mental health, 2020.





### **Personal Insights**

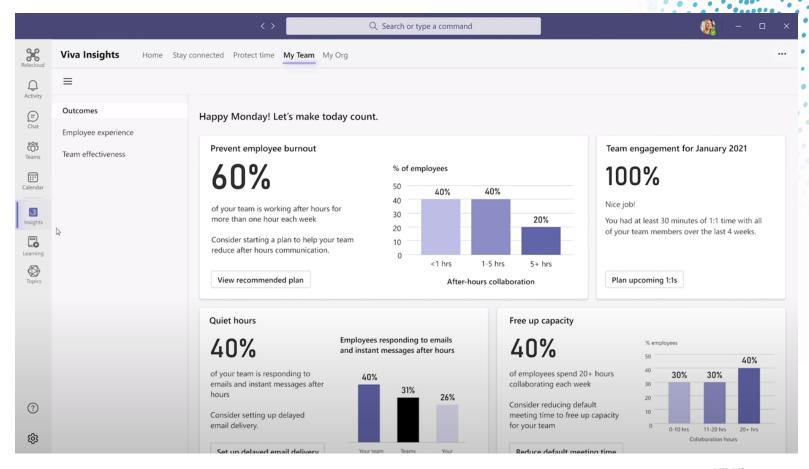
 Helps individuals understand how they are working and explore actionable recommendations to create more balance at work.







## **Managers Insights**

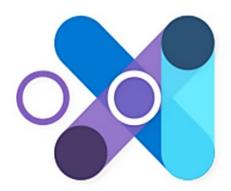






# **Microsoft Viva Topics**

Connect to knowledge and experts.







### **Viva Topics**

- What is Viva Topics?
  - Microsoft Viva Topics is a knowledge management system that transforms information to knowledge.
  - Essentially a Wikipedia for the organisation





## **Viva Topics**

# 60 min

People spend about an hour a day—or up to seven weeks per year—searching for or recreating information.

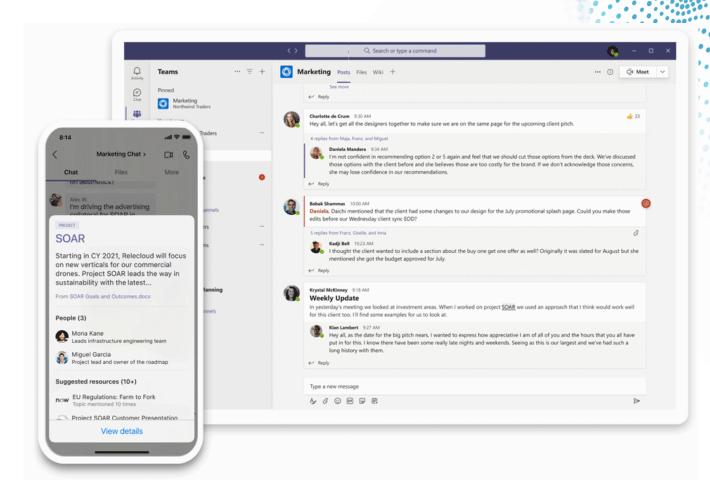
Source: Knowledge Sharing in a Changing World - Spiceworks/Ziff Davis, commissioned by Microsoft, 2021.







### **Viva Topics**



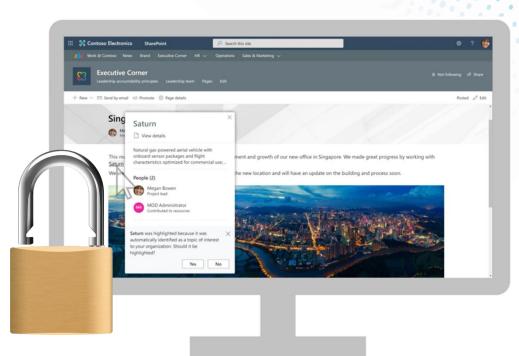




# Viva Topics - Information Displayed

- Modern SharePoint Pages
- Microsoft Search
- Microsoft Teams





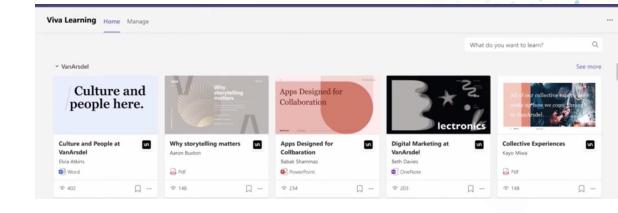




## Microsoft Viva Learning

Make learning a natural part of your day.









## **Viva Learning**

It's a learning environment (employee experience)

- learning resources available to the organisations employees within Microsoft Teams.
- Formal and informal learning when and where it's needed, making it easier for people to learn while working.





## **Viva Learning**

- Company (video) learning materials
- Tracks employee engagement with the learning
- Microsoft Learn, edX and Pluralsight .....
- Viva Learning makes it quick and simple to discover, share, track, and even assign a variety of learning materials
- Integrates within Microsoft Teams with plans to link with a range of learning management systems











#### **Recommended Courses**

- SharePoint End Users & Site Owner
- Microsoft 365 for Business
- Microsoft Teams
- Power Automate
- PowerApps

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# Thank you

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